

# The Color Run Cancellation Policy

## DATE CHANGE

As a registered Color Runner, you have two options if we change the date of an event (*not related to a weather cancellation*):

1. If the new date works for you, great news! You are automatically registered for the event that day. Watch for more exciting race day specifics that will be emailed to you a month before the event.
2. If the new date does NOT work for you, please contact our support team at [thecolorrun.com/contact](http://thecolorrun.com/contact) and our awesome customer service reps will help you by transferring your registration to another event on our 2017 tour or by issuing a full refund.

## CANCELLED EVENT DATE CHANGE

If an event is cancelled for reasons unrelated to our weather policy, full refunds will automatically be issued back to the original form of payment within 5-7 business days of when an announcement is made to cancel an event. Runners will be sent an email receipt when the refund has been processed.

## WEATHER POLICY

The Event takes place rain or shine. In the event that weather or other unforeseeable conditions are deemed by Event Organizers and/or City Officials to be potentially hazardous to participants and volunteers, the organizers reserve the right to postpone the start time or cancel the event outright. Cancellation of the event may take place either prior to the start of the event or at any time while the event is taking place. For more information regarding weather cancellation policies and guidelines, [CLICK HERE](#) There will be no refunds or deferrals for weather cancellation.

\* **NOTE:** There are no refunds if the event is held

